

Privacy Policy for Customers

Dear Sir or Madam,

In accordance with the General Data Protection Regulation (EU-GDPR), Articles 13 and 14, we would like to inform you comprehensively about the processing of your personal data.

Responsible Entity

FA Druckguss GmbH
Königstraße 122
89165 Dietenheim
Tel: +49 7347 9608 0

Chief Operation Manager:

Herr Ralf Bernhardt

Data Protection Officer:

Herr Ralf Bernhardt

Data Protection Contact:

datenschutz@fa-druckguss.de

Processing of Personal Data

We process your data for the following specific purposes:

- Customer communication
- Recording customer requirements
- Credit checks for potential or new customers
- Transfer of 2D and 3D data
- Preparation of offers
- Drafting contracts
- Order execution
- Payment processing
- Delivery of contractually ordered services
- Management of our customer relationships

The processing and storage of your data is necessary for the fulfillment of contractual services (Article 6 Paragraph 1 b - GDPR).

Disclosure of Your Personal Data

If necessary for the purposes listed above, we will disclose your personal data to the following categories of recipients:

- Contractual and business partners involved in the delivery or service
- External service providers
- IT service providers employed by us
- Banks for processing payments

- Auditors
- Tax advisors, tax authorities
- Credit reporting agencies for credit checks
- Legal representatives, courts, and administrative authorities
- Debt collection agencies
- Insurance companies in connection with the conclusion of an insurance contract
- Shareholders affiliated with our company

Duration of Processing

We only process your data for as long as is necessary to fulfill the contractual services and maintain the customer relationship.

We comply with the statutory retention and storage periods.

Unless you object, we will use your data to maintain and strengthen our business relationship for the mutual benefit of both parties.

If you request the deletion of your data, we will promptly initiate the appropriate measures, provided that legal requirements are not affected.

Your Rights as a Data Subject

According to the EU-GDPR, you have the right to:

- Access information about the processing of your data (Art. 15 GDPR)
- Correction or deletion of your data (Art. 16 GDPR)
- Deletion of your data (Art. 17 GDPR)
- Restriction of processing (Art. 18 GDPR)
- Notification obligation in case of rectification, deletion, or restriction (Art. 19 GDPR)
- Data portability (Art. 20 GDPR)
- Withdrawal of data processing consent with future effect (Art. 21 GDPR)

You also have the right to receive, free of charge, confirmation as to whether your personal data is being processed, including the purposes of processing and the categories of personal data.

Responsible State Supervisory Authority:

State Commissioner for Data Protection Baden-Württemberg
Königstraße 10a
70173 Stuttgart
Tel. 0711/615541-0



Ralf Bernhardt
(CEO)